



Mentes Altus Academy

Workbook

ENGLISH AT THE HOTEL
THE DISCOVERY

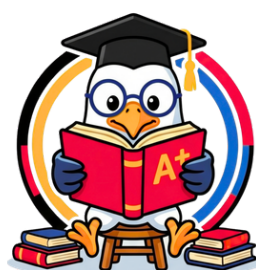


Level: A2+ | Free Kids Workbook

MENTES ALTUS: WORKBOOK



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Level: A2



English at the Hotel The Discovery

By the end of this lesson, you will be able to:

- book a hotel room;
- choose the right room;
- check in;
- ask about hotel services;
- solve simple problems.



Alti says:

You do not need to remember everything today. Learn a few words, use them and come back tomorrow!

Hello, Little Explorer! 🖐️



Welcome to Alti's Hotel! 🦉



Alti has just arrived at a hotel for his holiday.
Look at the hotel and imagine you are there too.

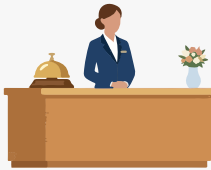
Think and answer:

1. What can you find in a hotel?
2. Who works at reception?
3. Where do guests sleep?
4. What services can a hotel offer?
5. Have you ever stayed in a hotel?

Mini Mission 🔍

Circle the things you might find in a hotel:

**reception • swimming pool • classroom •
key card • room service • playground •
lift • housekeeping**



Complementary Resource

To get the most out of this lesson, use our A2 vocabulary lesson: **"Vocabulary in a Hotel"**
You can find it at mentesaltus.es in the Resources section.



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Mini Activity

Where Does It Belong? 🎯

Write the correct word.

reception • **key card** •
housekeeping • **room service** •
twin room • **wake-up call**

1. Two separate beds → _____
2. Food delivered to your room → _____
3. You use this to open your hotel room → _____
4. The hotel cleaning service → _____
5. You can ask for this if you need to wake up early → _____
6. You usually check in here → _____

Key words 🔑



Tiny mistake tip:

❌ I have a reserve.
✅ I have a reservation.
We normally use reservation or booking when talking about a hotel room.



Word or Phrase	Definition	Example	Spanish
 Reservation	A booking for a room	I have a reservation.	Reserva
 Check-in	Register when you arrive	Check-in starts at 2 p.m.	Registro de entrada
 Check-out	Leave the hotel officially	Check-out is at 11 a.m.	Salida
 Single room	A room for one person	I need a single room.	Habitación individual
 Double room	A room usually with one bed for two	We booked a double room.	Habitación doble
 Twin room	A room with two separate beds	We need a twin room.	Habitación con dos camas
 Room service	Food delivered to your room	Can we order room service?	Servicio a la habitación
 Housekeeping	The hotel cleaning service	Housekeeping cleaned our room.	Servicio de limpieza
 Wake-up call	A call to wake a guest	Can I have a wake-up call?	Llamada de despertador
 Amenities	Extra hotel facilities or services	The pool is one of the hotel amenities.	Servicios / comodidades

Tiny confidence message

Learning four words well is better than reading twenty words once.





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Pronunciation help

Say It Naturally 

Phrasal Verb	Pronunciation	Help Spanish speakers
 room	/ru:m/	 Keep the vowel long: rooom
 guest	/gest/	 The u is not pronounced separately.
 suite	/swi:t/	 It sounds exactly like sweet.
 available	/ə'veɪləbəl/	 Stress the second syllable: a-VEI-la-bol.

Repeat with Alti:

- Do you have a room available?
- We booked a hotel suite.
- I have a reservation.



Grammar in a Tiny Box



Polite Hotel English

When asking for something at a hotel, use polite structures:

Could I have + noun...?

- Could I have an extra towel?

Could you + verb...?

- Could you help me?

Do you have + noun...?

- Do you have a double room available?

Complete:

1. Could I _____ an extra towel?
2. Do you _____ a swimming pool?
3. Could you _____ me, please?
4. Could I _____ a wake-up call?

◆ There is / There are

Use there is for one thing and there are for more than one.



There is + singular noun

There is a problem with my room.

There is a swimming pool on the ground floor.



There are + plural noun

There are two beds in the room.

There are clean towels in the bathroom.



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Practice Time

A. Choose the Correct Answer

1. _____ a swimming pool next to the restaurant.
a) There is
b) There are
c) Is there
2. _____ two clean towels in the bathroom.
a) There is
b) There are
c) There has
3. _____ any rooms available tonight?
a) There are
b) Are there
c) Is there
4. _____ a problem with the air conditioning.
a) There is
b) There are
c) Are there
5. _____ any parking facilities near the hotel?
a) Is there
b) There is
c) Are there



B. Correct the Mistakes

Each sentence has one mistake. Rewrite it correctly.

1. There are a restaurant on the ground floor.
→ _____
2. There is two beds in our room.
→ _____
3. Is there any rooms available tonight?
→ _____
4. There are a problem with my key card.
→ _____
5. Are there a swimming pool at the hotel?
→ _____



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Mini Speaking



Alti's Speaking Challenge

Answer in complete sentences.

1. What type of room would you book for two friends who want separate beds?
2. What hotel amenities are important to you?
3. What would you say if you needed two clean towels?
4. What should you do if there is a problem with your room?
5. What information would you ask for before booking a hotel room?

Imagine you are at reception.

Complete and say:

- Hello. I have a _____.
- My name is _____.
- What time is _____?
- Is _____ included?
- Thank you!



Writing Corner

Complete your hotel information:

My hotel: _____
My room: _____

One amenity I want:

One special request: _____

Can You Help Alti?

- 1. A room with two separate beds is a...**
 - A. double room
 - B. twin room
 - C. suite
- 2. Food delivered to your bedroom is...**
 - A. housekeeping
 - B. room service
 - C. reception

- 3. Which is more polite?**
 - A. Give me a towel.
 - B. Could I have a towel, please?
- 4. Where do you normally check in?**
 - A. reception
 - B. laundry
 - C. car park
- 5. Complete:**
 - I have a _____ under the name Brown.



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Exit Ticket 



★ I Can...

Tick the sentences that are true for you.

1. recognise a phrasal verb
 Yes /  A little /  I need practice
2. Make a simple reservation
 Yes /  A little /  I need practice
3. Check in at a hotel
 Yes /  A little /  I need practice
4. Ask for a service
 Yes /  A little /  I need practice



Great work! ★

Every time you travel,
look for these words and
try to use your English.

Answer Key

Page 2. Mini Mission

Possible answers:

1.  reception
2.  swimming pool
3.  key card
4.  room service
5.  lift
6.  housekeeping

Page 3 - Where does it belong?

1. Twin room
2. Room service
3. Key card
4. Housekeeping
5. Wake-up call
6. Reception

Page 4 - Complete

1. Could I **have** an extra towel?
2. Do you **have** a swimming pool?
3. Could you **help** me, please?
4. Could I **have** a wake-up call?

Page 5 - A. Choose

1. a) There is
2. b) There are
3. b) Are there
4. a) There is
5. c) Are there

Page 5 - B. Correct

1. There is a restaurant on the ground floor.
2. There are two beds in our room.
3. Are there any rooms available tonight?
4. There is a problem with my key card.
5. Is there a swimming pool at the hotel?

Page 6 - Help Alti

1. B. Twin room
2. B. Room service
3. B. Could I have a towel, please?
4. A. Reception
5. I have a **reservation** under the name Brown.



Want to practise speaking?

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You don't need perfect English
to communicate.

You need useful words,
clear sentences, and
courage.

